

Your Voice in Israel

Accessibility and Reasonable Accommodation

Jewish National Fund USA is committed to providing reasonable accommodation to participants with special needs and disabilities. If you have special needs regarding mobility, communication, dietary or other needs requiring accommodation, please speak with a Jewish National Fund USA Travel & Tours Department representative at the time of enrollment. We will discuss your request with you and make every effort to accommodate you.

It is important to note that accessibility standards in Israel differ from those in the United States and our ability to accommodate disabilities is limited. Some establishments do not have ramps, wide entryways, or elevators to accommodate mobility devices. In addition, tour itineraries typically require a considerable amount of walking in historic areas with cobblestone streets, up hills, climbing staircases, making wheelchairs and motorized scooters impractical to bring or use, thereby limiting access to certain sites and experiences.

Jewish National Fund USA may limit or terminate participation in any of its programs at the participant's expense and shall not refund any participant who failed to disclose all medical information or did not accurately assess their physical capabilities.

Admission and Participation Policy

Participation in any Jewish National Fund USA Travel & Tours program is within the sole discretion of Jewish National Fund USA. We reserve the right to revoke admission, terminate or limit participation at any time if we reasonably determine a participant's condition, behavior or actions are inappropriate or disruptive, or adversely affect the participant's health or safety, or the health, safety or enjoyment of other participants. In addition, we may terminate admission if it is determined that participant did not complete the fitness to travel questionnaire in good faith, failed to disclose relevant information, or violated any applicable policy. We reserve the right to take action as needed on an individual or group basis when, in our sole opinion, the health, safety or well-being of participants requires such action, at the participant's expense.



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